

Plucky Puppy Class Policies and Liability Waiver

Enrollment

You will receive an automatic confirmation email upon registration. Full payment is required to reserve a space in the class. You may register online, by mail, or by phone. We accept cash, checks, credit cards, and PayPal.

For Puppy Socials, please RSVP for each session so that we may notify you in case of cancelation.

Vaccinations

Puppies must have received at least one round of DHPP vaccination at least seven days prior to their participation in class. All puppies must be on a regular vaccination schedule while they are in class. For all other classes, dogs must have current DHPP and Rabies vaccines. You must provide proof of vaccinations upon registration, but no later than the first day of class.

Health

Please do not bring your dog to class if he/she is not well. Diarrhea, vomiting, lethargy or other changes in health or behavior should be addressed by a veterinarian before your dog attends class.

Cancellations

If the minimum enrollment for a class is not met 3 days prior to the first class session, the class will be cancelled or rescheduled. You may enroll in the rescheduled class, receive credit toward a future class or receive a full refund.

Refunds

A full refund will be offered if we are notified at least 7 days prior to the start date of class. No refunds will be given after this date. If a dog is unable to attend due to an injury, illness, or start of heat cycle during enrollment, you will receive a 50% discount toward a future class. However, no refunds or discounts will be given after the third class session.

Attendance

Students are required to attend the first class session. Participation in all class sessions is highly recommended as we build on previous lessons as we progress. Students who miss the first class session without making prior arrangements do not qualify for a refund of class fees and may not be allowed to join the remaining sessions. Make-up class session may be arranged with the instructor at the trainer's hourly rate. New students may be allowed to join a course after the first class session at the trainer's discretion.

Special Note

Plucky Puppy reserves the right to decline entry to any dog who presents behavior issues that may be dangerous or disruptive to the class. If Plucky Puppy determines that a dog is not able to participate in the group class, you will be referred to a private consultation and given a full refund.

Children in Class

Family members and friends are encouraged to attend group classes. To protect the safety of everyone in class, canine and human alike, please follow these guidelines:

- Children under the age of 12 must be accompanied by a second adult and under parental control at all times
- Running or yelling in class is not allowed
- Children should not approach or pet any other dog in class without permission

For Class

Please note that the first class is a human-only orientation for all classes except the Puppy Socials and Dogs in the City class. For all other classes, please leave your dog at home for the first meeting.

- For your pet's safety, please bring your pet to class on a leash and refrain from greeting other dogs.
- A flat collar, martingale collar, head halter or harness is required. No choke or prong collars.
- A non-retractable four to six-foot leash is required. Please, no flexi-leads.
- Allow your dog to go to the bathroom before class.
- Make sure your dog is hungry before class.
- Bring plenty (1 -2 cups) of your dog's favorite treats to class.
- Bring a favorite **consumable** long-term chewie (bully stick, stuffed Kong, pig ear, etc.)

Liability Waiver

Plucky Puppy will endeavor to create as safe an environment as possible for the training of my dog and will endeavor to offer only sound, safe, and responsible training and training instructions. However, I recognize that Plucky Puppy is not responsible for any unintentional errors, omissions, or incorrect assertions. I understand that the recommendation of any other product or service is not a guarantee of my satisfaction with that product or service. Further, I am and will remain responsible for the actions of my dog at all times. I hereby agree to abide by the rules and policies of Plucky Puppy training classes as set forth in this contract. I understand that attendance of dog training classes is not without risk to myself, members of my family, guests who may attend, or to my dog. In consideration of, and as inducement to the acceptance of my application for training membership in this training class, I hereby agree to indemnify and hold harmless Plucky Puppy, its owners, officers, directors, instructors, agents, employees, independent contractors and/or representatives of any and all claims, or claims by any member of my family, or accompanying guests of mine of injury, expense, costs or damages to myself, my dog or any handler sponsored by me both in class and out of class. In addition, I agree that I will defend and indemnify Plucky Puppy for any injury, expense, costs or damages to any dog handlers or dogs, whether sponsored by me or not, or to third parties arising out of my own actions or the actions of my dog. Plucky Puppy occasionally photographs or films training classes for promotional or educational purposes. I understand that if I don't wish to be photographed or filmed, I should inform the instructor prior to the start of class. I understand that should I decide to stop attending class for any reason I will not be refunded the cost of the class. I have read the above-stated provisions, and agree to accept those responsibilities.

If you have any questions prior to your first class, please contact Katrin at 503-719-7973 or katrin@pluckypuppy.com.